SUMMARY
For those who find reading through the full terms and conditions too boring to contemplate, there is a quick run-
down of the salient points in the text below. Just be aware that it is the full terms and conditions that apply to
ordering a ticket and not the following summary. The summary is provided solely for your convenience and to help
you grasp some key points. Some key points are as follows:-

- Tickets to events can be ordered through our website. All tickets will be either e-tickets as defined in the terms
  and conditions or will need to be collected from a Cosmic Corner store. The sale price for tickets may include
  a booking fee, credit card surcharge, handling fee, additional services charges and GST although some or all of
  these fees may be shown separately.

- You must abide by the rules and policies of the promoter and of the venue where the event is located.

- All ticket orders are subject to availability and if an event is cancelled Cosmic Ticketing will provide a refund
  unless the promoter has been paid (unlikely) and Cosmic Ticketing cannot obtain a refund. Credit card surcharges
  are non-refundable.

- All sales are final and there are no refunds, exchanges or cancellations.

- Cosmic Ticketing is not responsible for any default by the promoter or any other party and is not liable for any
  losses incurred by you as a result of such default.

- Cosmic Ticketing will keep all information you supply secure and such information will only be used for the
  purposes for which it is supplied and as set out in the terms and conditions.

COSMIC TERMS AND CONDITIONS
These terms and conditions apply to the use of the website.

1 Definitions
“Cosmic” and “Cosmic Ticketing” means Cosmic Corner Limited the owner of the website
“e-tickets & POS” means tickets transmitted by the website to your web browser or ticketing information sent
directly to the promoter for ticket entry at the door
“event” means any event, concert or other promotions for which tickets are being sold through the website
“GST” means goods and services tax
“promoter” means the person or legal entity putting on or promoting the event
“tickets” means tickets for events sold through the online sales part of the website
“website” means www.cosmicnz.co.nz and/or cosmicticketing.co.nz
“you” and “your” means any person, persons or legal entity who uses the website to buy tickets
2 Acceptance of Terms
2.1 These terms and conditions govern the sale of tickets through the website & in store. By purchasing tickets on line from the website or in store you agree to be bound by these terms and conditions.

2.2 These terms and conditions are to be read together with any other policies and conditions on the website and with any terms and conditions that may be printed on the tickets or displayed at the venue for the event.

2.3 You acknowledge that Cosmic acts as an agent for the promoter and the tickets are sold subject to any rights the promoter reserves.

3 Services Provided by the website
3.1 The website provides the following services:-
3.1.1 The sale of tickets at a specified price. The specified price may include GST and may include any surcharge, handling fee, booking fee, credit card surcharge or additional service charges, although these fees may be shown separately.

3.1.2 The tickets will be supplied either by e-ticket/POS ticket or will be required to be collected from any Cosmic store or other authorised outlets. e-tickets sent to your e-mail will be bar coded and where e-tickets are sent directly to the promoter you will be required to provide photo ID as proof of purchase.

4 Behaviour policy and promoter policy
4.1 You agree to abide by all rules and policies of the promoter and of the venue where the event is located. Should you be ejected from the event for failure to abide by any rules or policies, you shall be subject to all applicable fines and legal or other expenses associated with the ejection.

4.2 Some events may have age restrictions and it is your responsibility to determine prior to the purchase of tickets whether such policies or disclaimers exist. Cosmic Ticketing is not liable for refusal of admittance based on any type of restriction nor is Cosmic Ticketing liable for any event that may contain content that shocks, offends, frightens, angers or traumatises you or any person you have purchased tickets for.

5 Ticket availability and rescheduling
5.1 All ticket orders are subject to availability. Cosmic Ticketing reserves the right to cancel an order at any time if tickets are no longer available at the price advertised or if the event is sold out, cancelled or rescheduled.

5.2 If an event is cancelled for any reason, Cosmic Ticketing will provide a full refund for the amount paid for the tickets providing Cosmic Ticketing can obtain a refund from the promoter (if the promoter has been paid for the tickets). If the promoter has been paid in full or part for the tickets sold and Cosmic Ticketing cannot obtain a full refund from the promoter then Cosmic Ticketing will pro rata refunds to ticket holders. Credit card surcharges are non-refundable as may be booking and other handling fees. To obtain a refund tickets must be returned to a Cosmic outlet or contact Cosmic Ticketing tickets@cosmicnz.co.nz for detailed instructions on how to obtain a refund. All refunds
requests for cancelled events must be made within fifteen days from the date of cancellation of the event.

5.3 Cosmic Ticketing has no obligation to refund incidental expenses that you may have incurred due to the cancellation of the event such as transportation or accommodation expenses. Cosmic Ticketing assumes no responsibility for the action of any promoter.

5.4 If an event is postponed or rescheduled then refunds or exchanges will not be available unless specifically agreed to by the promoter. Cosmic Ticketing is not responsible for any incidental expenses, inconvenience or costs incurred by you as a result of a reschedule or postponed event.

5.5 Except as provided for above there are no refunds, exchanges or cancellations for any tickets once your order has been submitted to Cosmic Ticketing. There will be no refund for lost or stolen or damaged tickets.

6 Risk and limitation of liability
6.1 Cosmic Ticketing makes no assurances that the website will be error free, uninterrupted or provide specific results from use of the website or a link from the website. Cosmic Ticketing makes no assurances that user access or downloads from the website will be free of viruses or contamination or destructive features. Cosmic Ticketing disclaims all warranties express or implied including all warranties of merchantability and fitness for a particular purpose to the maximum extent permitted by law. Cosmic Ticketing has no liability for any damages of any kind arising from your use of the website.

6.2 Cosmic Ticketing disclaims any and all liability for the acts, omissions and conduct by you, any third party users, advertisers and/or sponsors on the website. Cosmic Ticketing is not responsible for the products, services, actions or failure to act by any promoter, performer, the venue at which the event is held or other third party.

6.3 You agree to indemnify and hold Cosmic Ticketing, its officers agents and other partners and employees harmless from any loss, liability, claim or demand including legal fees on a solicitor/client basis made by any third party due to or arising out of your use of the website, including your use of the website to provide a link to another website.

6.4 Cosmic Ticketing is not liable to you for any direct, indirect, consequential, exemplary, incidental special or punitive damages including lost profits to the maximum extent permitted by law resulting from your use of the website. You also agree that the maximum available remedy to any successful claim is a refund of the amount paid by you in placing an order for a ticket or tickets on the website.

7 Warranties and breach
7.1 You warrants and represents as follows:-
7.1.1 All information you provide to the website is accurate and not misleading in any way.

7.1.2 You will not use the website in any way that constitutes a criminal offence or gives rise to any civil liability in any way.
7.1.3 You will not upload any data or computer code which may damage, destroy, alter or limit the functionality of the website.

7.1.4 You are the authorised user of the credit card and have authority to enter the credit card number, expiration date and security codes and address details at the time you place your order for tickets.

7.1.5 You are not ordering the tickets for any illegal purpose such as for resale where such actions are prohibited. You have capacity to enter into an agreement with Cosmic Ticketing and the promoter. You further acknowledge that by ordering tickets from the website you agree to be bound by these terms and conditions.

7.2 Cosmic Ticketing reserves the right to decline to process or to terminate your order for breach of these terms and conditions or for any reason where Cosmic Ticketing entirely in its own opinion considers processing your order is detrimental to the website, Cosmic Corner or the promoter.

8 Alteration to website and these terms and conditions
8.1 Cosmic Ticketing reserves the right to alter the website at any time including its discontinuance or removal. Cosmic Ticketing may alter these terms and conditions at any time in which case such altered terms and conditions will be shown on the website.

9 Links to other websites
9.1 The website may reference or link to third party websites. Cosmic Ticketing has no control over these sites or the content within them and does not and cannot guarantee, represent or warrant that the content contained in those websites are accurate, legal and/or inoffensive. Cosmic Ticketing does not endorse the content of any third party website nor warrant that they will not contain viruses or otherwise impact your computer system. Cosmic Ticketing is not liable for any damages or losses whatsoever resulting from you using the website to obtain a link to another website.

10 Governing Law
10.1 These terms and conditions shall be governed by and construed in accordance with the laws of New Zealand. You agree to submit to the non-exclusive jurisdiction of the High Court of New Zealand.

10.2 All references to currency on the website are in New Zealand dollars unless specifically stated otherwise.

11 Entire Agreement
11.1 This Agreement constitutes the entire agreement between you and Cosmic Ticketing with respect to your use of the website.

12 Intellectual Property
12.1 Cosmic Ticketing (together with its licensors and suppliers) owns all proprietary and intellectual property rights in the website including text, graphics, logos and icons and the software and software code relating to the website. You must not without Cosmic
Ticketing’s written consent use, adapt, reproduce, copy, store, distribute, print, display or publish any part of the website.

13 Force Majeure
13.1 Cosmic Ticketing shall not be deemed in default or otherwise liable under these terms and conditions or in any way due to its inability to perform its obligations by reason of any fire, earthquake, flood, substantial snow storm, epidemic, accident, explosion, casualty, strike, lock out, industrial dispute, riot, civil disturbance, act of war or terrorism or act of God of any failure to delay for any cause not under Cosmic Ticketing's control.

14 Security
14.1 Cosmic takes all reasonable precautions to protect any information you provide to the website.

14.2 Sensitive information such as credit card data is encrypted using a 128bit Thawte Secure Socket Layer. You should be able to verify that the information you transmit to the website is secure by looking for a closed lock icon on your web browser.

15 Privacy
15.1 Any private information you send to the website is protected by law pursuant to the Privacy Act 1993.

15.2 Private information you provide to us will be used for the purpose of providing tickets and will not be disclosed to any third party other than as necessary to book and transmit the tickets unless Cosmic Corner is required to by law.

15.3 Information you provide may be used for verification purposes for the prevention of fraud. Cosmic Corner may also use your personal information for the purpose of marketing information back to you about the services provided by the website and by Cosmic.

Ticket Terms & Conditions
This ticket is sold subject to the following conditions:

1. Please check carefully that the details of date, time, and venue on this ticket are to your requirements.
2. The promoters reserve the right to add, withdraw, substitute artists & vary the programmes. No refund or exchange any ticket or service fee in accordance with applicable laws.
3. Cosmic is in no way liable for any postponement / cancellation of the event this ticket is valid for. Cosmic is only the ticket seller.
4. Cameras, audio and video recorders may not be permitted.
5. It may be a condition of entry to this event that a search of your person or possessions may be required at any time of entry to the venue. If you are concerned, please consult the venue.
6. Entry may be refused if tickets are damaged or defaced in any way.
7. Entry may be refused if you are intoxicated or deemed to be not in a fit state to enter the event.
8. By purchasing a ticket you hereby agree to the Promoter & Venue Terms & Conditions found on their website, literature or directly at the event.
9. Have a bloody good time!!!
Cosmic Stores

Auckland

47 Customs St East

(09) 914 4294 / britomart@cosmicnz.co.nz

Opening hours:

Mon: 11am – 6pm
Tues: 11am – 7pm
Wed – Thurs: 11am – 8pm
Fri – Sat: 11am – 3am
Sun: 11am – 5pm

Shop 4, 5 – 7 High Street

(09) 303 2949 / auckland@cosmicnz.co.nz

Opening hours:

Mon: 9am – 10pm
Tues: 9am – 10pm
Wed: 9am – 22am
Thursday: 9am – 12am
Fri: 9am - 3am
Sat: 10am – 3am
Sun: 11am – 7pm
284 Karangahape Road

(09) 379 2509 / cosmickrd@cosmicnz.co.nz

Opening hours:

Mon – Tues: 9am – 10pm
Wed – Thurs: 9am – 2am
Fri: 9am – 3am
Sat: 10am – 4am
Sun: 10am – 10pm

Christchurch

Re:Start Mall (Cashel St)

(03) 943 4400 / ccs@cosmicnz.co.nz

Opening hours:

Mon – Wed: 10am – 6pm
Thur – Sat: 10am – 8pm
Sun: 10am – 5pm

Click here for access and parking information

Shop 34 The Palms Shopping Centre (19/21 Marshland Road)

(03) 385 2949 / palms@cosmicnz.co.nz
Opening hours:

Mon – Wed: 9am – 6pm
Thur – Fri: 9am – 9pm
Sat: 9am – 6pm
Sun: 10am – 6pm

**Dunedin**

*355 George Street*

(03) 479 2949 / dunedin@cosmicnz.co.nz

Opening hours:

Mon – Tues: 10am – 5.30pm
Wed – Thu: 10am – 6pm
Fri – Sat: 10am – 12am
Sun: 11am – 5pm

**Wellington**

*97 – 99 Cuba Street*

(04) 801 6970 / cosmiconcuba@cosmicnz.co.nz
Opening hours:

Main store:
Sun – Tues: 9.30am – 6pm
Wed – Sat: 9.30am – 8pm

Amsterdam Coffeeshop:
Mon & Tues: 7am – 8pm
Wed & Thurs: 7am – 12am
Fri: 7am – 2am
Sat: 8am – 2am
Sun: 8am – 6pm

179 Cuba Street (Clearance store)
(04) 894 6971 / cuba@cosmicnz.co.nz

Opening hours:
Mon: 11am – 6pm
Tues: 10am – 6pm
Wed: 10am – 10pm
Thurs – Sat: 10am – 12am
Sun: 11am – 5pm

131 Manners St
(04) 801 6972 / manners@cosmicnz.co.nz
Opening hours:

Mon & Tues: 10am – 8pm
Wed: 10am – 11pm
Thurs: 10am – 10pm
Fri – Sat: 10am – 2am
Sun: 12pm – 5pm